



POOL BUILDER QUESTIONNAIRE

Ensure you get the right builder

Below is a curated list of critical questions to guide your decision-making process:

Builder Name:

Builder Website:

**Builder Contact
Details:**

Date:

Notes

Company Background and Experience

How long have you been in the pool construction business?

Have you ever operated under a different business name or ownership, if yes what?

If asked can you provide references or testimonials from past clients?

Licensing and Insurance

Are you licensed and insured?

Can you provide copies of your licenses and insurance certificates if requested?

Design and Customization

Do you work with all pool types i.e concrete, fiberglass and vinyl?

Can you integrate special features into the pool design, such as waterfalls, lighting, or automated systems?

Subcontractors and Suppliers

Do you employ subcontractors? If so, would you be able provide their credentials?

Which suppliers do you work with for materials and equipment?

Project Management and Timeline

If we provided payment next week, when would the project start?

Will you handle all aspects of the project, including permits and inspections?

Financials and Payment

If we proceed will you provide a detailed contract, scope of work, and explanation of billing?

What payment milestones do you require?

Will my payments be made to a business account or a personal account?

Warranties and Maintenance

What warranties do you offer for the pool and equipment?

Do you offer ongoing maintenance and servicing after the pool is completed?

Communication and Support

How will you communicate with me throughout the project?

Who will be my primary point of contact during construction?

Do you offer training on pool equipment and care?

Legal and Compliance

Are there any pending lawsuits or unresolved complaints against your company?

Unique Selling Points

What sets you apart from other pool contractors?



Finance your pool with Viking Capital
at poolloan.net